














Health & Safety Measures

Safety Features

-  Staff follow all safety protocols as directed by local authorities
-  Shared stationery (e.g. printed menus, magazines, pens, paper) removed
-  Hand sanitizer in guest accommodation and common areas
-  Process in place to check health of guests
-  First aid kits available
-  Face masks for guests available
-  Air purifiers installed (all rooms)





Cleanliness & Disinfection

-  Use of cleaning chemicals that are effective against coronavirus
-  Linens, towels, and laundry washed in accordance with local authority guidelines
-  Guest accommodation disinfected between stays
-  Guests have the option to cancel any cleaning services for their accommodation during their stay

Physical Distancing

-  Contactless check-in/out
-  Cashless payment available
-  Physical distancing rules followed
-  Mobile app for room service
-  Screens or physical barriers between staff and guests in appropriate areas

Food & Drink Safety

-  Physical distancing in dining areas
-  Food can be delivered to guest accommodation
-  All plates, cutlery, glasses, and other tableware sanitized
-  Delivered food covered securely